

Chappelle Kitchen and Catering Payment and Cancellation Policy

Payment Policy

1. Deposit: A non-refundable deposit of 50% of the total cost is required to secure your booking.
2. Final Payment: The remaining balance is due 21 days prior to the event.
3. Payment Methods: We accept bank transfers, e-transfers, checks, and credit cards (a 3% card processing fee applies)
4. Late Payments: Late payments will incur additional fees and may result in the cancellation of services.

Cancellation Policy

1. Notice Period: Cancellations made more than 60 days before the event will receive a full refund, minus the deposit.
2. Partial Refund: Cancellations made 30-59 days before the event will receive a 25% refund of the total cost.
3. No Refund: Cancellations made less than 30 days before the event are not eligible for a refund.
4. Force Majeure: In cases of unforeseen circumstances (e.g., natural disasters), refunds or rescheduling options will be considered on a case-by-case basis.